



# Identification Form for Prepaid Mobile Services - Individual/Private Purposes

## Why is this information being collected?

Your prepaid mobile provider must collect and verify identity information to comply with government regulations. By law your prepaid mobile telephone account cannot be activated unless you provide the requested information. Knowingly giving false or misleading information may be a serious offence under the Commonwealth Criminal Code, punishable by imprisonment for up to 12 months. The information that is provided in this form is to be held by your provider or its agent and will not be disclosed unless required or authorised by or under law.

**Customer to complete sections 1 to 3.** Please use BLACK INK and print within the boxes in BLOCK LETTERS. Use crosses in boxes marked with an

### 1. Personal details

Given name(s)  Surname/family name

Residential street address  State  Postcode

Country (if not Australia)  What is the total number of other activated prepaid mobile services you have?

### 2. Payment method and identity requirements

Are you paying by credit or debit card?  
Record your credit/debit card number here.  
If you have **less** than five prepaid mobile services, including this service, just sign and date section 3. If you have **five or more** prepaid mobile services, including this service, see below for further ID requirements.

Credit/debit card number

Are you paying by cash, cheque or money order and have **less** than five prepaid mobile services, including this service?

- You must show
- 1 current identity document from list A **OR**
  - 2 current identity documents from list B

- LIST A**
- Passport
  - Centrelink/pension/health care card
  - Other Australian Government recognised proof of identity (e.g. proof of age card)
  - Birth certificate/card
  - Licence or permit issued under Commonwealth, State or Territory law e.g. driver's licence/learner's permit
  - Tertiary student identification card

- LIST B**
- Credit/debit/ATM card
  - 2nd credit/debit/ATM card
  - Medicare card
  - Bank passbook
  - Council rates statement (less than 12 months old, showing your name and address)
  - Landline telephone bill (less than 12 months old, showing your name and address)

With this purchase will you have **five or more** prepaid mobile services?

- You must show
- 2 current identity documents from list A **OR**
  - 1 current identity document from list A and 2 current identity documents from list B

### 3. Customer acknowledgement

By signing this form I declare that all information in this application is true and correct.

Date  Signature

#### Retailer use only (all boxes **MUST** be completed)

I have sighted the ORIGINAL identification documents listed in section 2 and checked that

- the name on the form matches the ID shown
- the documents provided have not expired
- the mobile reference number has been recorded or the pack identification sticker is attached here

Retailer to place SIM pack sticker here OR record the prepaid mobile reference number below

Mobile number or control number of prepaid item (record 1 only)

Date  Store name  Name of store person  Initials

Store Address  State  Postcode

The mobile provider is  3  Optus  Telstra  Virgin  Vodafone

Other

**After completion, return the form to: Reply Paid 7711 CANBERRA BUSINESS CENTRE ACT 2610 - No postage stamp is required**